The Australian Government has launched the new voluntary coronavirus app, COVIDSafe.

The Federal Government is fighting this virus in a uniquely Australian way by **asking for your voluntary support. By downloading the app,** you will help to protect our way of life.

The more people who download COVIDSafe, the more we **can control the spread of the virus and start easing some of the restrictions** which have been put in place.

### How COVIDSafe works

When you download the app, you provide your name, mobile number, and postcode and select your age range. You will receive a confirmation text message to complete installation. The system will then create a **unique encrypted reference code for you.**

**COVIDSafe recognises other devices with the COVIDSafe app installed and Bluetooth enabled.** When the app recognises another user, it notes the date, time, distance and duration of the contact and the other user's reference code. **The COVIDSafe app does not collect your location.**

To be effective, you should have the COVIDSafe app running as you go about your daily business and come into contact with people. Users will receive daily notifications to ensure the app is running.

The information is encrypted and that encrypted identifier is stored securely on your phone. Not even you can access it. The **contact information stored in people's mobiles is deleted on a 21-day rolling cycle.** This period takes into account the COVID-19 incubation period and the time it takes to get tested.

When someone is diagnosed with COVID-19, state and territory health officials will ask them or their parent/guardian who they have been in contact with. If they have the COVIDSafe app and **provide their permission, the encrypted contact information from the app will be uploaded to a highly secure information storage system.**

**Download the COVIDSafe App**

The more people who download this important public health app, the safer they and their family will be, the safer our community will be and the **sooner we can safely lift restrictions and get back to doing the things we love.**

Please find the **Privacy Impact Assessment on the COVIDSafe** app here.

**We are all in this together;** as a community and as a nation.

If you have any questions, or if I can be of assistance in any way, please don't hesitate to get in touch.

Kind regards,

**Lucy Wicks MP**
**Federal Member for Robertson**

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